

**"Every leaf speaks bliss to me, fluttering from the autumn tree"**

-Emily Bronte



**Staying Healthy this Winter:**

It is that time of year when colds and flus increase. Continue to practice good habits to help you stay healthy this winter.

- Avoid close contact and give yourself some space from others
- Wash your hands with soap and water
- Avoid touching your eyes, nose or mouth
- Cover your mouth and nose with a tissue if you are coughing or sneezing
- Practice other good health habits such as getting plenty of sleep, stay active, drink plenty of fluids and eat nutritious food
- Stay home when you are sick

Questions? Contact the WDG Public Health 1-800-265-7293  
Wdgpublichealth.ca



***There are several ways that you can help ensure the security of your building!***

- Entrance/exit doors should never be propped open, even for a few minutes.
- All tenants are responsible for their guests during their visits.
- Do not open the door for people coming into the building, even if the person looks familiar. Guests should buzz the person they are visiting to gain access to the building.
- Do not automatically open the door when the intercom buzzes. Ask the caller to identify themselves before letting them into the building.
- Tenants should contact their Community Service Worker (CSW) with concerns about building security or contact the police if the situation is an emergency.
- Apartment doors should be always locked, even if going to another area of the building.

**Smoking:**

The County of Dufferin is committed to promoting a healthy community with safe living and working environments. As of April 2017, all County of Dufferin owned buildings are smoke free, current tenants' units were grandfathered in.

Tenants that have moved in after April 2017 are not permitted to smoke in their units. Smoking of any substance is prohibited in common areas of the building, including common terraces and common lounges.



Smoking is only permitted outdoors at a distance of five (5) metres or more away from windows, entrances including the canopy, or exits to the building for all tenants.



## **Snow and Parking Lots:**

The County staff do their best to keep the walkways and parking lots cleared of snow and ice. Tenants are responsible for clearing the snow from their assigned parking spot. To protect our tenants and ensure the ability to clear snow from the parking lot, we will be towing vehicles at all our locations that are not registered to the address. Please remember that blowing snow can accumulate quickly and ice may be present at any time. All tenants are encouraged to be careful, wear appropriate footwear, and not to carry too much at once. Remember to clear vehicles of all snow, including the roof. While driving, please go slow and check around you for other tenants and visiting children who might be playing in snowbanks. Please remind children not to play in parking lots.

## **Recycling Reminder:**

Help keep recyclables out of the landfill by sorting items as per the chart in the garbage rooms. In an effort to reduce odors, we respectfully ask tenants to rinse All cans/bottles/containers and break down cardboard boxes Before placing in the recycling containers. For large items (couches, mattresses, etc.) call your CSW to schedule a free curb side pick-up. Available once a month.



## **Household Insurance:**

Tenants are encouraged to carry "replacement cost" contents insurance for protection against personal loss in the event of flooding, fire, theft, injury, damage to belongings etc. The County's insurance will not cover losses to tenant's personal property. Anyone interested in purchasing insurance may wish to contact the office to discuss the Housing Services Corporation Tenant Insurance Program.

***Reminder – If you are a Tenant in an affordable or market rent unit, you are required to have household insurance.***

## **Household Pets:**

Pets can be wonderful company, a great reason to get exercise and a way for neighbours to connect. Be reminded that:

- Pets are to be removed from walkways and parking areas for their toileting needs, you must clean up after your pets.
- Laundry machines are not to be used for pet items (blankets, toys, etc.).
- Pets must always be kept on leash when outside of their unit.
- Ensure that your contact person for emergency pet care is current and provide your Pet Registration to your CSW. The County of Dufferin will NOT enter your unit to attend to pets nor open a unit for someone else.
- All pets must be secured in a cage or separate room during maintenance calls.



## **After-Hours Maintenance Requests:**

If an urgent maintenance situation arises when the office is closed, please call the after-hours line: **519-941-8221**. Be sure to give your phone number, name, and unit number. Please contact the office if you do not have a magnet with this number.



## **Community Services Workers**

✚ Mel Domino: 519-941-6991 x 2116 [mdomino@dufferincounty.ca](mailto:mdomino@dufferincounty.ca)

✚ Michelle Whyte: 519-941-6991 x2105 [mwhyte@dufferincounty.ca](mailto:mwhyte@dufferincounty.ca)

