



HEALTH & HUMAN SERVICES COMMITTEE AGENDA

Thursday, August 24, 2023 at 1:00 p.m.

W & M Edelbrock Centre, Dufferin Room, 30 Centre St, Orangeville ON L9W 2X1

The meeting will be live streamed on YouTube at the following link:

<https://www.youtube.com/channel/UCCx9vXkywflJr0LUVkKnYWQ>

Land Acknowledgement Statement

We would like to begin by respectfully acknowledging that Dufferin County resides within the traditional territory and ancestral lands of the Tionontati (Petun), Attawandaron (Neutral), Haudenosaunee (Six Nations), and Anishinaabe peoples.

We also acknowledge that various municipalities within the County of Dufferin reside within the treaty lands named under the Haldimand Deed of 1784 and two of the Williams Treaties of 1818: Treaty 18: the Nottawasaga Purchase, and Treaty 19: The Ajetance Treaty.

These traditional territories upon which we live and learn, are steeped in rich Indigenous history and traditions. It is with this statement that we declare to honour and respect the past and present connection of Indigenous peoples with this land, its waterways and resources.

Declarations of Pecuniary Interests

PUBLIC QUESTION PERIOD

Members of the public in attendance are able to ask a question. If you unable to attend and would like to submit a question, please contact us at info@dufferincounty.ca or 519-941-2816 x2500 prior to 4:30 p.m. on August 23, 2023.

DELEGATIONS

1. HEALTH & HUMAN SERVICES – August 24, 2023 – ITEM #1
Dufferin Men's Shelter

A delegation from Erin Goodyear, Director, and Shannon Gander, Board Member, Dufferin Men's Shelter, regarding current funding gaps and a request for support.

REPORTS

2. HEALTH & HUMAN SERVICES – August 24, 2023 – ITEM #2
Paramedic Agreement Extension

A report from the Manager of Corporate Finance, Treasurer and Chief Paramedic, dated August 24, 2023, to seek Council approval to exercise the two year extension clause within the current Paramedic Services Agreement with Headwaters Healthcare Centre.

Recommendation:

THAT the report of the Manager of Corporate Finance, Treasurer and Chief Paramedic, regarding the Paramedic Agreement extension, dated August 24, 2023, be received;

AND THAT the Agreement for Provision of Paramedic Services with Headwaters Health Care Centre be extended for a period of two years, ending December 31, 2025.

3. HEALTH & HUMAN SERVICES – August 24, 2023 – ITEM #3
Community Services Activity Report – Second Quarter 2023

A report from the Director of Community Services, dated August 24, 2023, to provide Council with quarterly infographics that summarize the work undertaken by the Community Services Department, across Housing Services, Ontario Works and Early Years and Child Care (EYCC) Divisions.

Recommendation:

THAT the report of the Director, Community Services, titled Quarterly Community Services Activity Report – Second Quarter 2023, dated August 24, 2023, be received.

4. HEALTH & HUMAN SERVICES – August 24, 2023 – ITEM #4
Annual Rent Increase Guideline 2024

A report from the Director of Community Services, dated August 24, 2023, to seek approval to apply the Annual Rent Increase, as set by the Province, to the Market rents and Affordable rents for County-owned community housing locations.

Recommendation:

THAT the report of the Director, Community Services dated August 24, 2023, titled Annual Rent Increase Guideline 2024, be received;

AND THAT the 2024 Market Rents of County of Dufferin owned housing units be increased by the maximum level of 2.5% over the previous year.

5. HEALTH & HUMAN SERVICES – August 24, 2023 – ITEM #5
Social Services Relief Fund

A report from the Director of Community Services, dated August 24, 2023, to detail the final spend for all phases of the Social Services Relief Funding (SSRF).

Recommendation:

THAT the report of the Director, Community Services, titled Social Services Relief Funding Update, dated August 24, 2023, be received.

6. HEALTH & HUMAN SERVICES – August 24, 2023 – ITEM #6
Dufferin Oaks Capital Workplan Update

A report from the Administrator of Dufferin Oaks, dated August 24, 2023, to provide an update regarding necessary changes to the Dufferin Oaks Capital Workplan.

Recommendation:

THAT the report of the Administrator, dated August 24, 2023, regarding the 2023 Capital Workplan Update, be received;

AND THAT the upgrade to the Nurse Call System be awarded through Single Source procurement;

AND THAT additional costs for the parking lot paving project be funded through the current Dufferin Oaks capital reserve fund.

CORRESPONDENCE

7. HEALTH & HUMAN SERVICES – August 24, 2023 – ITEM #7
Federation of Northern Ontario Municipalities

Correspondence from Federation of Northern Ontario Municipalities, dated July 19, 2023, requesting a resolution of support for more funding to address Ontario's housing challenges.

NOTICE OF MOTIONS

Next Meeting

Thursday, September 28, 2023

W & M Edelbrock Centre, Dufferin Room, 30 Centre Street, Orangeville ON



DUFFERIN MEN'S
SHELTER

Current Funding
Gaps & Request
for Continued
Support

Overview

Issue –

Housing Affordability
& Homelessness in
Dufferin County

Response –

Dufferin Men's
Shelter

Request –

Budget & Funding
Needs

Housing Affordability Crisis

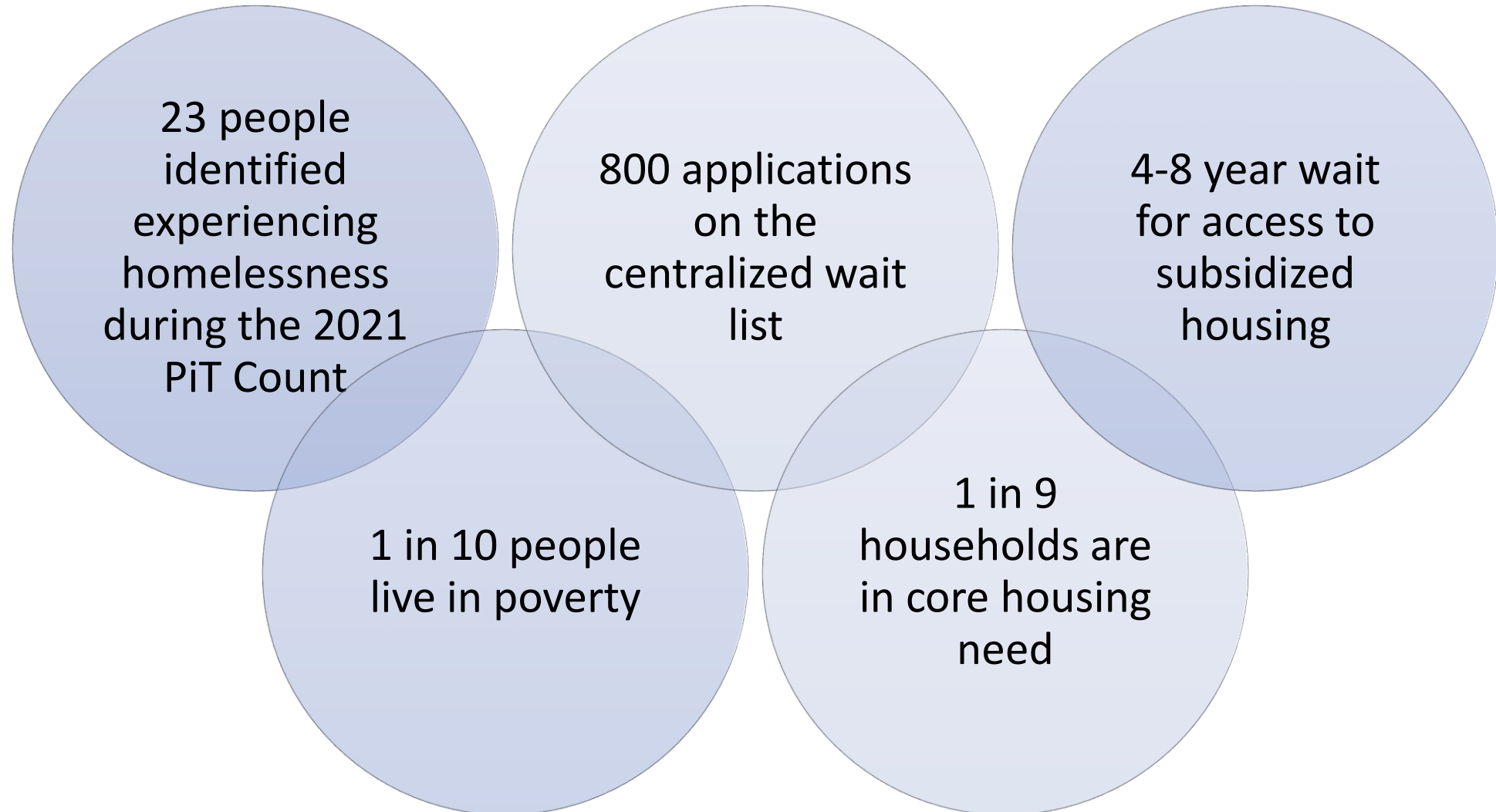
Takes **more than 22 years** to save for a down payment

Average earnings would need to increase to **\$137K per year** to close the affordability gap

Significant lack of affordable rental housing, especially for the **lowest 20%** of income earners

25,000 to 35,000 people may be experiencing homelessness on any given night in Canada

Housing Affordability in Dufferin County



GOAL 1 - ADDRESS HOUSING AFFORDABILITY, AVAILABILITY & EQUITY



- Increase the supply and mix of affordable housing options
- Assist low to moderate income households
- Create more affordable seniors housing

GOAL 2 - PREVENT HOUSING INSTABILITY & HOMELESSNESS



- Provide client-centered Homelessness Services through partnerships/collaboration with local agencies
- Help individuals find and maintain housing through RentSmart training

GOAL 3 - MAINTAIN, & WHERE POSSIBLE, IMPROVE HOUSING



- Enhance asset management
- Maintain operating agreements
- Sustainability

GOAL 4 - MEET A RANGE OF COMPLEX COMMUNITY NEEDS



- Services for Indigenous Canadians
- Accessible and modified housing units
- Special Priority Policy (SPP)
- Youth
- Senior assisted housing

GOAL 5 - CULTIVATE LOCAL PARTNERSHIPS, COLLABORATE WITH LOWER-TIERS OF GOVERNMENT & ENGAGE THE COMMUNITY

Dufferin County's 10-Year Housing & Homelessness Plan

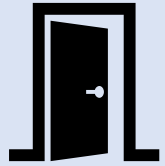
Men's Homelessness in Dufferin: Needs Assessment

- In 2021, the Town of Orangeville's Men's Homelessness Committee partnered with the University of Guelph to conduct a needs assessment of the social services available to men experiencing homelessness in Dufferin County.
- Service gaps: (1) lack of affordable housing; and (2) lack of male-specific homelessness services (no shelter, transitional housing or outreach team in the area).
- Opportunities: (1) expanding the reach of homelessness services, including access to shelters and transitional housing (especially in rural settings with limited transportation options); (2) engaging more effectively with people of lived experience; (3) improving awareness of homelessness services; and (4) creating more affordable housing.

Dufferin Men's Shelter – Background

- In January 2000, Choices Youth Shelter was opened to provide shelter, food, and support to youth experiencing homelessness in Dufferin County.
- Choices Youth Shelter has supported thousands of youth over the years, and relies on donations, community grants and limited government funding.
- After seeing the need in the community, as well as the results from the needs assessment, the Choices organization re-located the youth shelter and opened the Dufferin's Men Shelter at 59 Townline in Orangeville.
- Received financial support from the community and Dufferin County to start-up the men's shelter

Dufferin Men's Shelter – Overview



- Opened March 2023 for adult men experiencing homelessness in Dufferin County.



- Started with 8 beds and increased due to demand.
- Current capacity is 20 beds/males.



- Open from 7pm to 8am, 7 days per week, including holidays.
- 2 meals provided per day with the option to take a lunch.
- Onsite services and/or referrals for substance use support, employment search support, life skills development, counselling, etc.

Shelter Usage to Date

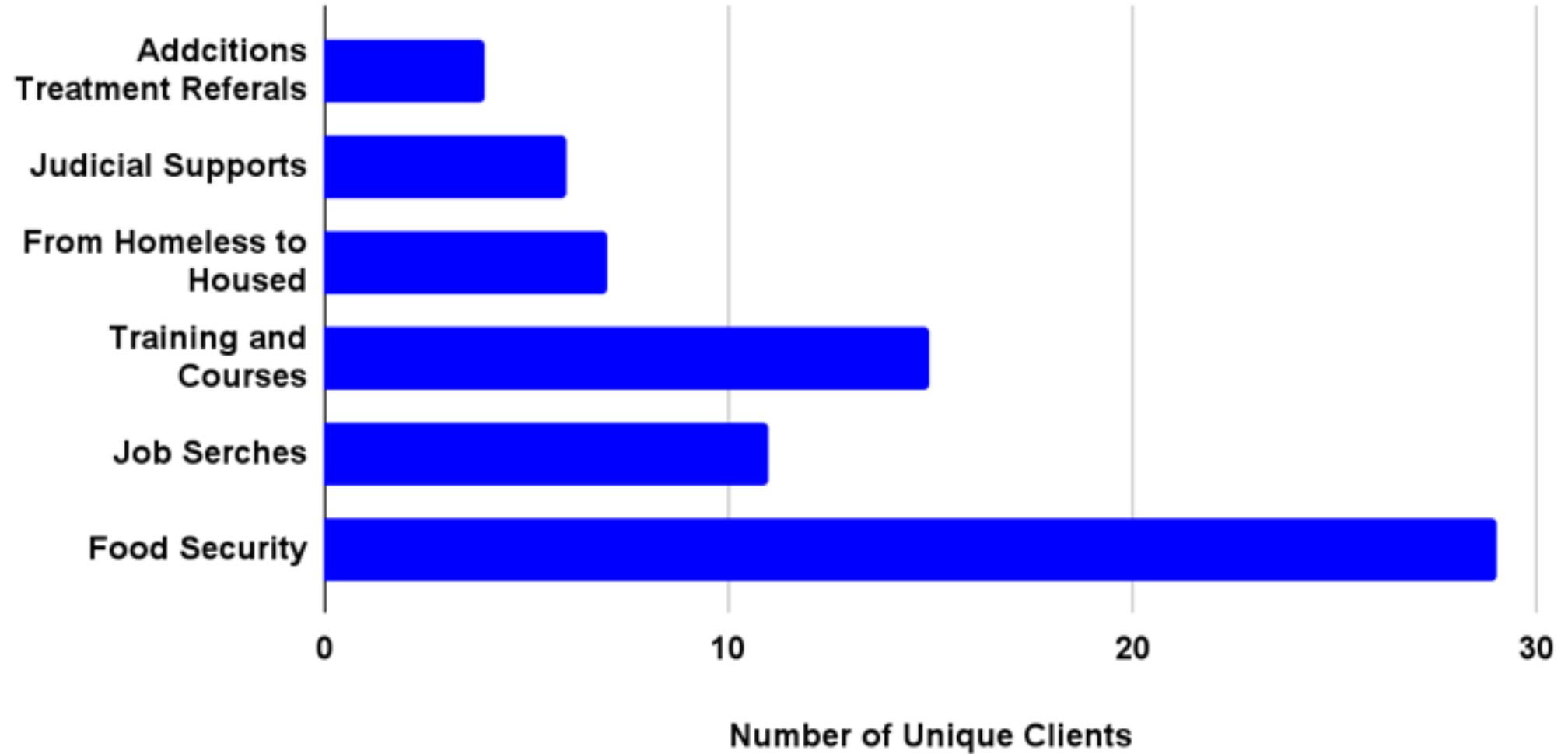
23 unique shelter users (average of 10 men per night)

Average stay of 3 months
(some individuals in and out)

of individuals supported monthly increased from 9 in April to 15 in July

6 individuals successfully housed

Connections & Successes



2023 Budget & Funding Gap

2023 Budget	Total
Expenses Staffing Housing operating costs Client costs Office, general & admin	\$ 509,100 \$447,400 \$24,700 \$17,000 \$20,000
Revenue Dufferin County	\$163,000 \$163,000
Funding Gap	\$346,100 (\$28,842 per month)

Funding Challenges

- The shelter has used limited government funding and reserves, but obtaining donations and grants has been challenging.
- No significant grant opportunities for male-specific shelters.
- Donations are helpful but can't fill the funding gap alone (and not guaranteed).
- All provincial and federal homelessness funding flows through Dufferin County as the Service Manager/Community Entity.
- No tax base funding opportunities from the Town of Orangeville or Dufferin County.
- Other municipalities follow a different funding approach that provides core funding (e.g., staffing, utilities) in addition to funding for services.

Funding Needs

- As a result of our funding challenges, **the shelter will no longer be financially viable by September 2023.**
 - **Require \$116K to remain operational until December 2023.**
- An increase in stable, ongoing funding is needed to sustain operations long-term.
- The risk to the community is significant, as men experiencing homelessness will no longer receive direct supports in the area if the shelter closes.

Funding Request

- Homelessness is an issue in our community.
- The Dufferin Men's Shelter is requesting funding, as well as advocacy support, from Dufferin County in order to keep the doors open.
- We need your continued support so that we can continue to help the most vulnerable individuals our community.

Contact

Erin Goodyear (she/her)

Director, Dufferin Men's Shelter

Telephone: 519-217-7316

Email: egoodyear@choicesyouthshelter.info

Report To: Chair White and Members of Health and Human Services
Committee

Meeting Date: August 24, 2023

Subject: Paramedic Agreement Extension

**From: Aimee Raves, Manager of Corporate Finance, Treasurer
Tom Reid, Chief Paramedic**

Recommendation

THAT the report of the Manager of Corporate Finance, Treasurer and Chief Paramedic, regarding the Paramedic Agreement extension, dated August 24, 2023, be received;

AND THAT the Agreement for Provision of Paramedic Services with Headwaters Health Care Centre be extended for a period of two years, ending December 31, 2025.

Executive Summary

The purpose of this report is to seek Council approval to exercise the two-year extension clause within the current Paramedic Services Agreement with Headwaters Health Care Centre.

Background & Discussion

Per the *Ambulance Act, RSO 1990*, chapter A.19, as amended, the County of Dufferin is responsible for ensuring the proper provision of Land Ambulance Services throughout the region. The Act does permit the County to enter into an agreement for the provision of Land Ambulance Services. When this responsibility was passed to the County, it entered into an agreement with Headwaters Health Care Centre to provide such services as of January 1, 2000.

Paramedic Agreement Extension

The contract has been renewed regularly since that time. The most recent contract was approved through By-Law 2018-33 for the period covering January 1, 2019, to December 31, 2023. Per Section 2.2, the parties may agree to extend the term of the agreement for a two-year period from the expiry of the original term.

Over the years, the County has developed a good working relationship with the hospital. As hospital employees, the paramedics and management team are able to develop relationships that enhance the delivery of services. Access to other hospital staff and training resources, as well as equipment and supply contracts, benefit Dufferin residents.

Financial Impact

The annual contracted amount is approved each year through the budget process based on current requirements to provide the service. The County remits payment monthly with quarterly reconciliations between budget and actual costs. The cost of providing paramedic services is subsidized by the Ministry of Health.

In Support of Strategic Plan Priorities and Objectives

Governance – identify opportunities to improve governance and service delivery/
improve the County's internal and external communication

Respectfully submitted,

Aimee Raves, CPA CMA
Manager of Corporate Finance, Treasurer

Tom Reid
Chief Paramedic

Reviewed by: Sonya Pritchard, Chief Administrative Officer



A community that grows together

Report To: Chair White and Members of the Health and Human Services
Committee

Meeting Date: August 24, 2023

**Subject: Quarterly Community Services Activity Report – Second Quarter
2023**

From: Anna McGregor, Director Community Services

Recommendation

THAT the report of the Director, Community Services, titled Quarterly Community Services Activity Report – Second Quarter 2023, dated August 24, 2023, be received.

Executive Summary

This report will provide Council with quarterly infographics that summarize the work undertaken by the Community Services Department, across Housing Services, Ontario Works and Early Years and Child Care (EYCC) Divisions.

Background and Discussion

Attached is the Community Services Activity Report for the second quarter of 2023. The report includes activity from the Housing Services, Ontario Works and the Early Years and Child Care Divisions. The attached infographics provide quick reference information.

The infographics show the comparison between Q2 2023 versus Q2 2022. In some instances, there is no direct comparison as some services were modified with the pandemic, and some new services and programs started after the pandemic began. Lastly, the data is portrayed as quarterly totals unless indicated otherwise (quarterly average, accumulated etc.).

Updates to Service Delivery

Housing Services:

- Unit inspections completed
- Site visits, social programming and tenant engagement continue
- Building security review completed
- Income and Assets – review continues to determine wait list eligibility
- 2023-24 COHB allocation all spent – 26 recipients – Dufferin finished first in the province and as such will have first access to any surplus

Ontario Works:

- OW caseloads continue to rise

Early Years and Child Care:

- Diversity, equity, and inclusion (DEI) play a crucial role for Early Childhood Educators (ECEs) when cultivating spaces of belonging for the children and families they serve. Educators in Dufferin are gathering to participate in a communities of practice series from February to October 2023 to apply DEI in ECE settings, such as culturally responsive pedagogy, leading with compassion, and supporting disabilities

New Business

Housing Services:

- Rent Smart delivered to 2 cohorts – Dufferin Youth Shelter and Dufferin Men's Shelter
- Homelessness Prevention Program (HPP) Investment Plan approved by Ministry of Municipal Affairs & Housing (MMAH)

Ontario Works:

- Continuing to work towards Employment Services Transformation

Early Years and Child Care:

- The Dufferin EarlyON began a pilot program at the Hornings Mills Hall providing a Family Time program once a week on Thursdays from 10:00 a.m. – 11:30 a.m. This program is a drop-in and a place for families to chat with our EarlyON facilitators, gather resources, build relationships, and learn with their child(ren).

Financial, Staffing, Legal, or IT Considerations

There is no impact.

In Support of Strategic Plan Priorities and Objectives

Community - support community well-being and safety through collaboration and partnerships

Governance - identify opportunities to improve governance and service delivery/
improve the County's internal and external communication

Equity – align programs, services and infrastructure with changing community needs

Respectfully Submitted By:

Anna McGregor
Director Community Services

Attachments: Quarterly Community Services Activity Report - Q2 2023

Reviewed by: Sonya Pritchard, Chief Administrative Officer

Housing Services Activities





Housing Access Dufferin & Allowances





	Q2 2023	Q2 2022
Average waitlist total	786	781
Applications added	121	103
New clients receiving Ontario Priorities Housing Initiative	0	15
New clients receiving Canada-Ontario Housing Benefit	69	24

Community Housing Stock

	Q2 2023	Q2 2022
Total Applicants Housed	12	10
County Move-outs	10	5
County Housed	7	8
Rent Supplement	1	2
Housing Providers	4	0

Housing Stability Team

			
Clients served	Financial assistance provided	LEAP/OESP intake provided	Contacts made
44	28	16	290
Q2 2023			

			
Clients served	Financial assistance provided	LEAP/OESP intake provided	Contacts made
83	65	18	236
Q2 2022			

The By-Name List (BNL)

Monthly Average	Q2 2023	Q2 2022
Individuals Experiencing Homelessness	36.67	22.67
Chronically Homeless	10	4
Male	20.67	9.33
Female	15	13
Transgender or Other	1	.33
Housed (Total in Q2)	18	23

Monthly Average	Q2 2023	Q2 2022
% Individuals disclosing mental health or addiction concerns	73%	65%
Individuals receiving CHHAP allowances	7	9.67



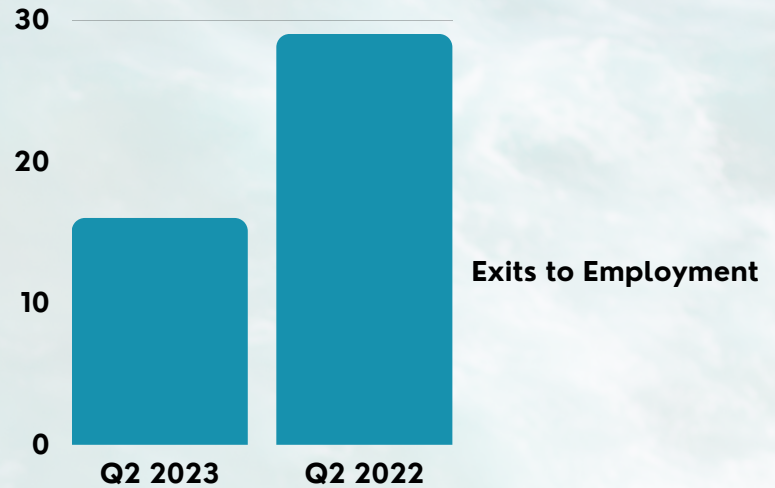
Ontario Works Activities

Client Intake

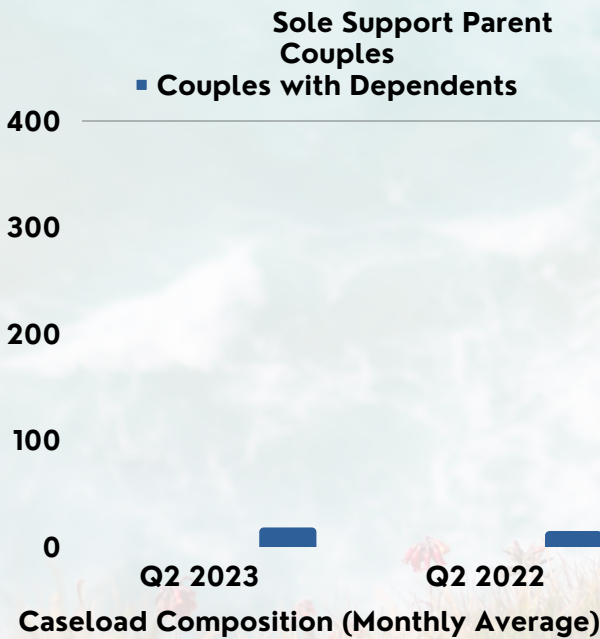
Client Outcomes



	Q2 2023	Q2 2022
Total Applications Received	141	109
Online Applications Received	93	58
Average # business days (screening to decision)	2.67	1.33



Caseload




	Q2 2023	Q2 2022
Average Monthly Caseload	482	437
Average Monthly Beneficiaries	791	716
Total Emergency Assistance Cases	1	5
Average Months on Assistance	35.6	36.95

Employment Resource Centres

	Q2 2023	Q2 2022
Total Visits	3163	1493

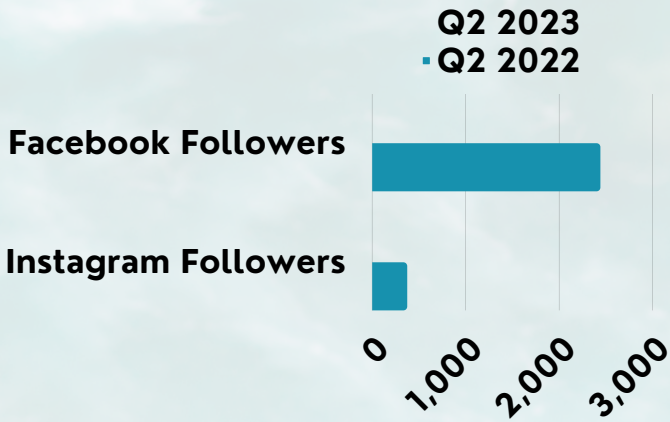
	Q2 2023	Q2 2023
Total Visits	287	527

 Early Years and Child Care Activities

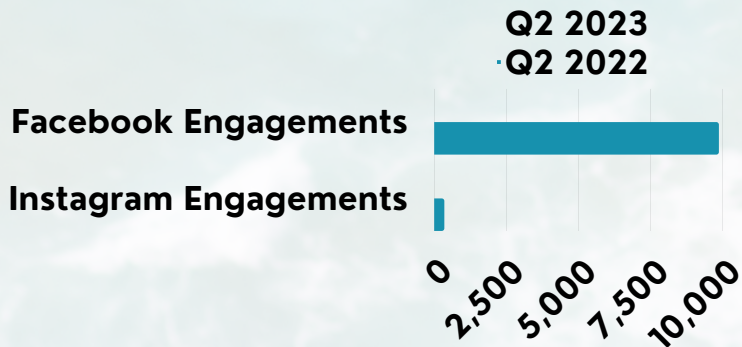
EarlyON Social Media Engagement

EarlyON In-Person Program Participation

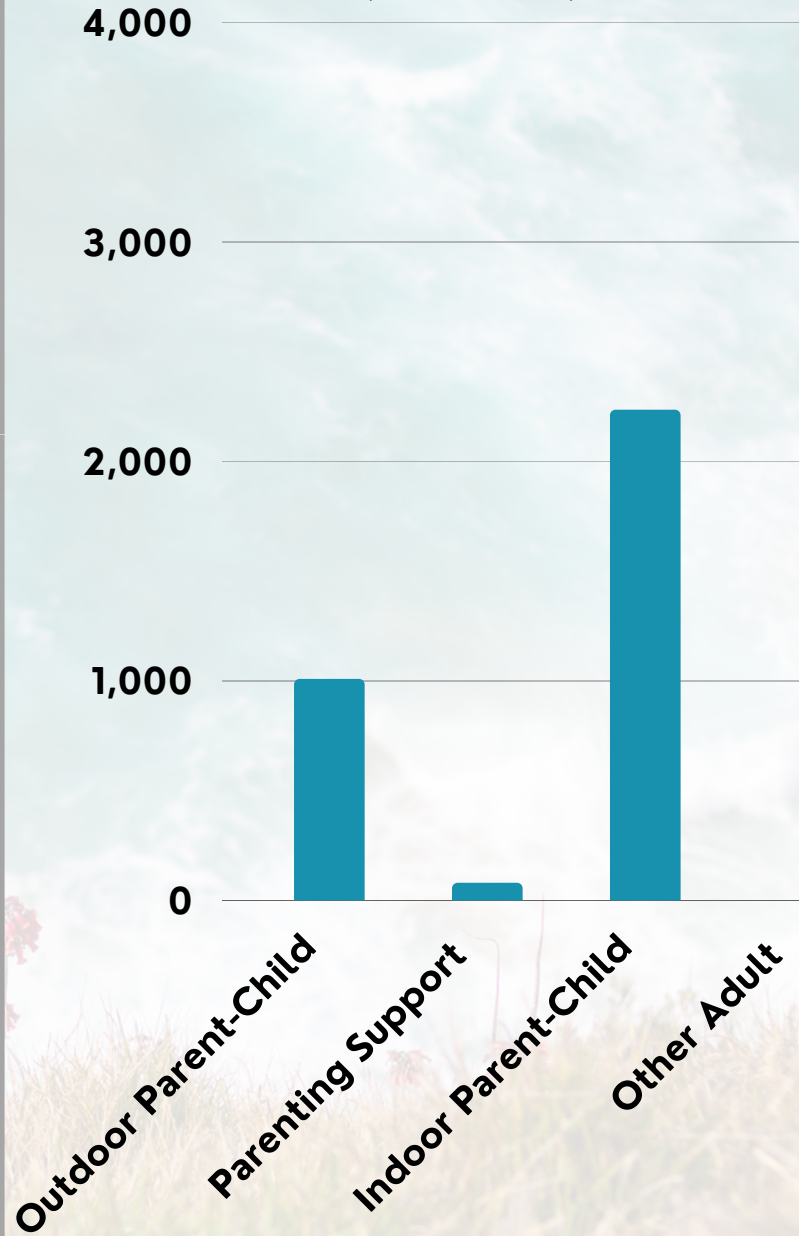
**Social Media Followers
(Accumulated Total as of Q2)**



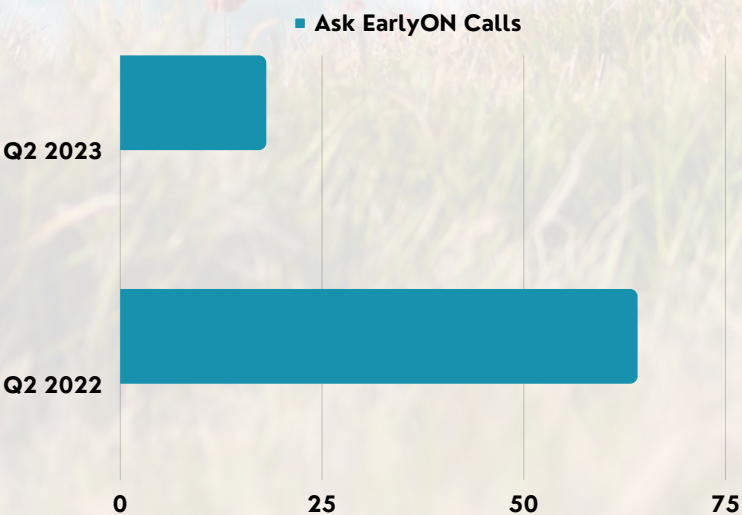
Social Media Engagements



Q2 2023 ■ **Q2 2022**



EarlyON 1 on 1 Supports



 Early Years and Child Care Activities

Child Care Fee Subsidy

	Q2 2023	Q2 2022
Children Receiving Subsidy (monthly average)	301	324
Total New Children Served	15	33

Infant
2.8%

Toddler
.3%

School Age
29.9%

Q2 2023

Kindergart

19.2%

Preschool
33%

Infant
5%

Toddler
4.3%

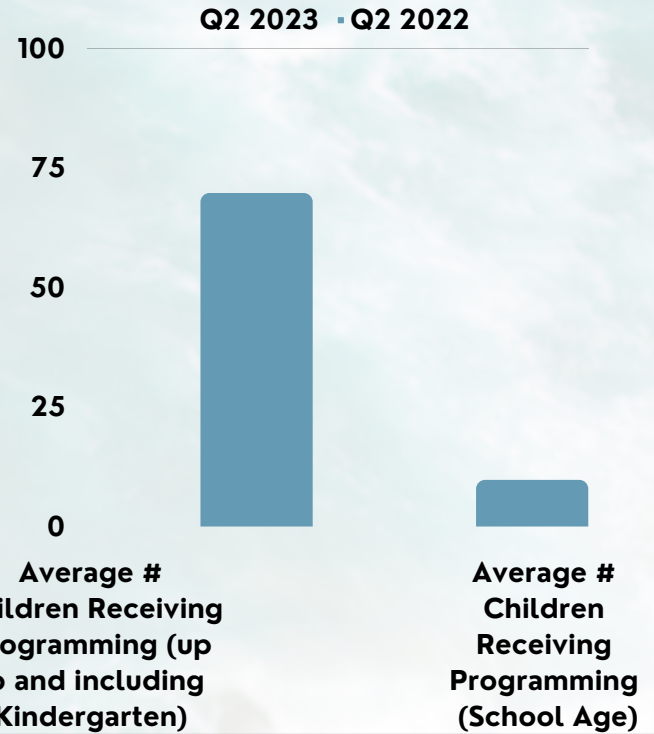
School Age
31.6%

Q2 2022

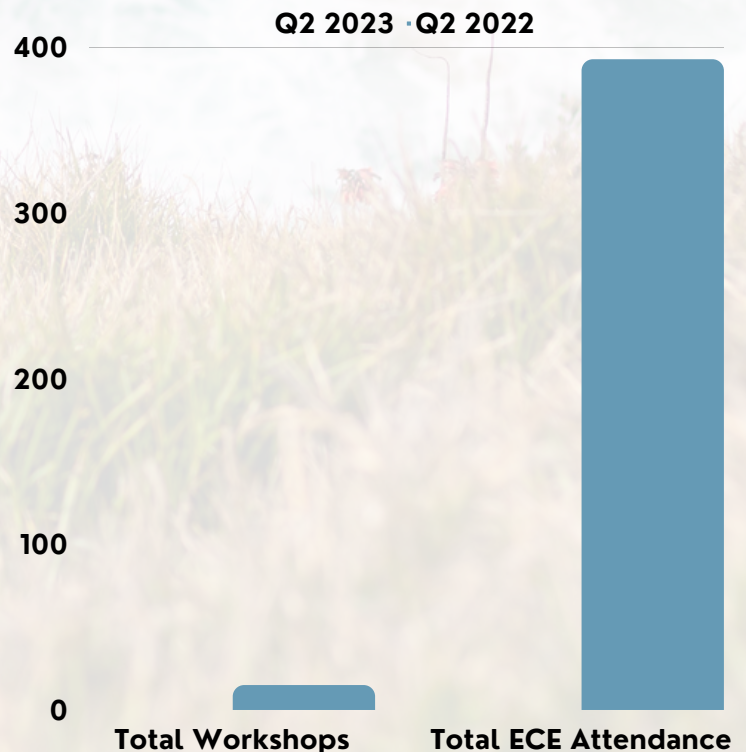
Kindergart
15.7%

Preschool
33.3%

Inclusion for Children with Additional Needs



Raising the Bar





A community that grows together

Report To: Chair White and Members of the Health and Human Services
Committee

Meeting Date: August 24, 2023

Subject: Annual Rent Increase Guideline 2024

From: Anna McGregor, Director Community Services

Recommendation

THAT the report of the Director, Community Services dated August 24, 2023, titled Annual Rent Increase Guideline 2024, be received;

AND THAT the 2024 Market Rents of County of Dufferin owned housing units be increased by the maximum level of 2.5% over the previous year.

Executive Summary

The purpose of this report is to seek approval to apply the Annual Rent Increase, as set by the province, to the Market rents and Affordable rents for County-owned community housing locations.

Of the total 321 units in 2024, approximately eighty-nine (89) units may be impacted by the rent increase: fifteen (15) households paying market rent (no subsidy attached) and seventy-four (74) households paying affordable rent. The remaining two hundred and thirty-two (232) households in receipt of Rent Geared to Income (RGI) subsidy will not be impacted by the increase because their subsidy is aligned to their income and not the rent charge.

Background and Discussion

The Housing Services Act, 2011 makes it a requirement of all community housing landlords that in its leases with its tenants:

The lease cannot be for longer than one year and should state both the market rent for their unit and the RGI rent as well as other charges that the tenants must pay.

The County of Dufferin, currently directly owns and manages 321 units. This includes 74 units constructed under the Canada Ontario Affordable Housing Program, i.e., Affordable Housing where rent is set at 80% of the area's Average Market Rent.

The Ontario government is capping rent increases for 2024 at 2.5% for the province's one million tenant households. The cap, also known as the Rent Increase Guideline, is the maximum amount a landlord can increase a tenant's rent without seeking the approval of the Landlord and Tenant Board (LTB).

The following table shows the current (2023) Market Rents at County of Dufferin owned Units:

	Unit Size					
	Bachelor	1 Bedroom	2 Bedroom	3 Bedroom	4 Bedroom	
Orangeville	\$849	\$1,019	\$1,141	\$1,320	\$1,453	
Shelburne		\$865	\$998			
Grand Valley		\$895				
	1 Bedroom Affordable	1 Bedroom Market Rent	2 Bedroom Affordable	2 Bedroom Market Rent	3 Bedroom Market Rent	4 Bedroom Market Rent
40 Lawrence Ave	\$808	\$1,011	\$931	\$1,163		
54 Lawrence Ave	\$850	\$1,062	\$1,004	\$1,257	\$1,667	\$1,797
301 First Ave	\$796	\$996	\$942	\$1,177		
	Bachelor Affordable	Bachelor Market Rent	1 Bedroom Affordable	1 Bedroom Market Rent	2 Bedroom Affordable	2 Bedroom Market Rent
Mckelvie Burnside Village	\$642	\$796	\$775	\$965	\$978	\$1,154

The following table shows the 2024 Market Rents with the 2.5% applied:

	Unit Size					
	Bachelor	1 Bedroom	2 Bedroom	3 Bedroom	4 Bedroom	
Orangeville	\$870	\$1,044	\$1,170	\$1,353	\$1,489	
Shelburne		\$887	\$1,023			
Grand Valley		\$917				
	1 Bedroom Affordable	1 Bedroom Market Rent	2 Bedroom Affordable	2 Bedroom Market Rent	3 Bedroom Market Rent	4 Bedroom Market Rent
40 Lawrence Ave	\$828	\$1,036	\$954	\$1,192		
54 Lawrence Ave	\$871	\$1,089	\$1,029	\$1,288	\$1,709	\$1,842
301 First Ave	\$816	\$1,021	\$966	\$1,206		
	Bachelor Affordable	Bachelor Market Rent	1 Bedroom Affordable	1 Bedroom Market Rent	2 Bedroom Affordable	2 Bedroom Market Rent
Mckelvie Burnside Village	\$658	\$816	\$794	\$989	\$1,002	\$1,183

Services included per Lease Agreements where increases would apply:

Units	Services Included
40 Lawrence Avenue and 301 First Avenue (Affordable)	Refrigerator, Microwave, Water/Sewage, Climate Control, Stove, Electricity, Hot Water, One storage unit
54 Lawrence Avenue (Affordable/Market)	Refrigerator, Stove, Washer, Dryer, Air Conditioning, Parking Space for One Vehicle
Mckelvie Burnside Village (Affordable)	Refrigerator, Water/Sewage, Climate Control, Stove, Electricity, Hot Water

Historical Increase Trends	Orangeville	Shelburne	Grand Valley
2017	1.5%	1.5%	1.5%
2018	1.8%	1.8%	1.8%
2019	1.8%	1.8%	1.8%
2020	2.2%	2.2%	2.2%
2021 (Provincial Rent Freeze)*	0%	0%	0%
2022	1.2%	1.2%	1.2%
2023	2.5%	2.5%	2.5%
2024	2.5%	2.5%	2.5%

* Ontario Government froze the rent for most tenants in 2021 in response to the COVID-19 pandemic. To support renters, the 2021 rent increase guideline was set at 0%.

Financial, Staffing, Legal, or IT Considerations

County of Dufferin owned units are priced very competitively within each local market, and offer good value based on the services included. With the intention of community housing being to provide support to those individuals and families in need of affordable accommodation, the County of Dufferin has few tenants paying the maximum rent and therefore revenue from rental increases will be minimal.

In Support of Strategic Plan Priorities and Objectives

Governance – improve the County's internal and external communication

Equity – align programs, services, and infrastructure with changing community needs

Respectfully Submitted By:

Anna McGregor
Director Community Services

Reviewed by: Sonya Pritchard, Chief Administrative Officer

Report To: Chair White and Members of the Health and Human Services
Committee

Meeting Date: August 24, 2023

Subject: Social Services Relief Funding Update

From: Anna McGregor, Director Community Services

Recommendation

THAT the report of the Director, Community Services, titled Social Services Relief Funding Update, dated August 24, 2023, be received.

Executive Summary

This report details the final spend for all phases of the Social Services Relief Funding (SSRF). The County of Dufferin received more than \$3.4 million dollars over three (3) fiscal years. The funding supported operating and capital expenses to mitigate the impact of the COVID pandemic on the homelessness sector and to support service providers who serve the most vulnerable in Dufferin. The funding, in real terms, plugged holes in the overall system where existing Provincial and Federal supports had been lacking.

Background and Discussion

SSRF – The Beginning

On March 23, 2020, the Provincial government announced a \$200-million investment in Social Services Relief Funding (SSRF) to help protect the health and safety of the province's most vulnerable people in response to the outbreak of COVID. Under the Social Services Relief Fund (SSRF), the County of Dufferin received \$250,600 in 2020-2021. To ensure the investment was delivered as quickly as possible and to provide maximum flexibility for local needs, the province provided the funding through the Community Homelessness Prevention Initiative (CHPI). Now replaced by the Homelessness Prevention Program (HPP).

SSRF – Phase 2

On August 12, 2020, the County received notification for SSRF Phase 2, the County of Dufferin received an initial planning allocation of \$724,966 in 2020-2021. What was different with this round was that a 'business case' was required to access the funding. On October 26,2020, the County received word that the business case was successful. Then on December 15, 2020, an additional \$446,600 in SSRF Phase 2 was announced.

SSRF – Phase 3

On March 10, 2021, Dufferin was advised it would receive an additional \$711,157 in provincial funding through a third phase of Ontario’s SSRF. To be applied to “operating” costs. This was again be tied into the Community Homelessness Prevention Initiative (CHPI), now replaced by the Homelessness Prevention Program (HPP).

SSRF – Phase 4

On August 16, 2021, the County received details for “SSRF Phase 4”, the County of Dufferin would receive an additional \$799,100 in provincial funding for the 2021-2022 fiscal year subject to the submission of an Investment and Wind Down Plan. On November 1, 2021, the County received approval for their Investment and Wind Down Plan.

SSRF – Phase 5

On April 7, 2022, the County received details on the Social Services Relief Fund Phase 5 - \$500,000 in funding for the 2022-2023 fiscal year. The province was contributing half of the funding and the federal government were contributing the other half as part of its support for municipalities. The funding was again to support operating and capital expenses to mitigate the continued impact of the COVID-19 pandemic on the homelessness sector.

Funding	2020-2021	2021-2022	2022-2023
SSRF	250,600		
SSRF – Phase 2	724,966		
SSRF – Phase 2	446,600		
SSRF – Phase 3		711,157	
SSRF – Phase 4		799,100	
SSRF – Phase 5			500,000
TOTAL for each Fiscal Year	1,422,166	1,510,257	500,000

Funding	2020-2021	2021-2022	2022-2023
TOTAL FOR SSRF			\$3,432,423

Provider	Type of Spend	Amount
Branching Out Support Services	Housing Allowances	\$2,515
Choices Youth Shelter	Isolation Supplies, Beds, Phone, Laptop, Thermometer, Staffing, Enhanced Cleaning/PPE, Capital Work, Furniture, Appliances, Shelter Services, Maintenance and Transportation	\$158,972
Community Living Dufferin	Rent Assistance, Enhanced Cleaning/PPE, Staffing; Gift Card, Rent Supports, Social Enterprise Supports	\$293,440
County of Dufferin Programs	Housing Allowances, Gift Cards; Enhanced Cleaning/PPE, Service Canopy/Tents, Rent Assistance, Utility Assistance and Vacancy loss	\$1,075,364
Déjà Vu Diner	Supplies to address COVID protocols	\$1,017
Dufferin Area Family Health Team	Staffing and Technology Costs	\$74,213
Family Transition Place	Motels/Hotel/Shelter Stays, Office Supplies; Housing Allowances, Gift Cards, Housing/Client Supports and Capital Work	\$835,103
Housing Providers	Enhanced Cleaning and Repairs	\$39,351
The Lighthouse	Gift Cards, Food, Containers, PPE, and Staffing	\$12,830
Orangeville Food Bank	Enhanced Cleaning, Truck Rental, Fuel, Van Battery, Shipping Container, Food & Containers	\$114,500
Salvation Army	Enhanced Cleaning, Gift Cards, Staffing, Dinners, and Food	\$75,948
Services and Housing In the Province	Motel Stays, Transportation and Gift Cards	\$5,686
Various Motels	Coordinated Access Transitional Housing spaces, COVID Rooms and Enhanced Cleaning	\$636,367
	Administration	\$107,117

TOTAL	\$3,432,423
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Financial, Staffing, Legal, or IT Considerations

This report does not include funding received from the federal government under the Reaching Home program or from the Province for the Homelessness Prevention Program (HPP), formerly known as the Community Homelessness Prevention Initiative (CHPI).

Currently the federal Reaching Home program provides staffing dollars for a variety of staff to support the homeless and at risk of being homeless population.

The provincial Homelessness Prevention Program (HPP) provides funding to local emergency shelters, support agencies and provides assistance in the form of housing allowances and rent supplements direct to clients. See report HHS 2023-04-27 Homelessness Prevention Program Update. (This report now updates the very brief and summarised SSRF detail provided in the previous HPP report.)

Some local press reports noted the County was not assisting Emergency Shelters. As shown in this report, that was not the case. This report shows where funds were shared and for what purpose.

COVID was a challenging time for service providers and for the County. Services had to be done in different ways. Announcements often came out with little warning and tight timelines. As a result, much of the work was short term. As Service Providers return to their services, post COVID, focus is again being targeted to longer term supports and not band aid solutions. The County and its partner agencies continue to support a shift away from emergency responses, towards prevention and permanent housing and to contribute to a reduction in chronic homelessness.

In Support of Strategic Plan Priorities and Objectives

Community - increase affordable and attainable housing options / support community well-being and safety through collaboration and partnerships

Governance - identify opportunities to improve governance and service delivery/ improve the County’s internal and external communication

Respectfully Submitted By:

Anna McGregor
Director Community Services

Reviewed by: Sonya Pritchard, Chief Administrative Officer



A community that grows together

Report To: Chair White and Members of the Health and Human Services
Committee

Meeting Date: August 24, 2023

Subject: Dufferin Oaks Capital Workplan Update

From: Brenda Wagner, Administrator

Recommendation

THAT the report of the Administrator, dated August 24, 2023, regarding the 2023 Capital Workplan Update, be received;

AND THAT the upgrade to the Nurse Call System be awarded through Single Source procurement;

AND THAT additional costs for the parking lot paving project be funded through the current Dufferin Oaks capital reserve fund.

Executive Summary

The 2023 Capital Project Workplan included the repaving of three Dufferin Oaks Parking lots and updating of the Nurse Call System. Several changes to the Workplan were identified as necessary to ensure optimal use of funds, as well as the recommendation to follow single-source procurement method in the awarding of the Nurse Call System upgrade.

Background & Discussion

Parking Lot Repaving

The 2023 Capital Workplan included the repaving of three parking lots at Dufferin Oaks for \$240,000, with the remaining two parking lots scheduled to be repaved in 2024 for \$273,000, totaling \$513,000 for the entire project over the two years. In an effort to streamline the tendering process and attempt to realize economies of scale, this paving

project was bundled with similar projects from other Dufferin County departments and all five parking lots were tendered this year. This resulted in a successful bid of \$402,491.65. Some additional work was identified at the on-set of the project, increasing the cost by \$49,750, for a total of \$452,250. While the two parking lots were not included in the 2023 workplan, combining the projects from 2024 achieved an overall approximate savings of \$60,000.

Nurse Call System Upgrade

The 2023 Capital Workplan included \$400,000 to replace the Dufferin Oaks Nurse Call system. The existing Nurse Call System at Dufferin Oaks was installed in 2013 and is deployed to all 160 Resident Rooms, as well as public bathrooms and common areas throughout the home, and integrates to an ASCOM VoWiFi phone system and patient wandering system via a network of fiber optic cable run throughout the building. Staff are alerted to call bell activation via portable companion phones operated on a wireless network.

The existing model of portable phones is no longer produced making repairs and replacements challenging, with the situation likely to worsen as the stockpiled supply diminishes. The current supplier can upgrade to a new model from the same manufacturer. This model supports integration with a wider variety of phone systems and devices. Replacement and implementation of supporting infrastructure (call bell stations, dome lights) can be seamlessly introduced in phases or in entirety at any point. The upgraded model would utilize the existing network cabling causing minimal disturbance to residents and staff.

A different supplier and manufacturer would require installation of new call bell devices and cabling throughout the home, resulting in extensive additional cost and disruption. An increase in pricing and product availability struggles have been experienced, creating additional concern with sourcing a new supplier and manufacturer. Based on the dependability experienced with the existing manufacturer's product, and the improved features of their new model, the preferred approach is to proceed with upgrade of the existing component to the new model. This would allow use of the existing infrastructure, while improving functionality, at a significantly lower cost and less disturbance.

An assessment has been completed to identify components that require replacing and it was determined that most of the current system is operational. An upgrade of some key components, including the responder and portable phones, is the priority to ensure the

system remains viable. The current provider, Aatel, is best positioned to upgrade the existing hardware and software, including new portable phones which will ensure our nurse call system remains operational.

Financial, Staffing, Legal, or IT Considerations

The 2023 Capital Work plan was \$240,000 for paving of 3 parking lots. The updated cost for this project is \$452,250. In reviewing the capital reserve at this time, it has been determined that the additional expense can be funded through the current Dufferin Oaks capital fund balance. The 2024 Capital Workplan will be adjusted to reflect the removal of the remaining two parking lots. The Nurse Call System upgrade is included in the 2023 workplan for \$400,000. Updated pricing reflects the upgrade to be \$274,117, which will result in savings of \$125,000.

In Support of Strategic Plan Priorities and Objectives

Governance - identify opportunities to improve governance and service delivery/
improve the County's internal and external communication

Respectfully Submitted By:

Brenda Wagner
Administrator

Reviewed by: Sonya Pritchard, Chief Administrative Officer

Michelle Hargrave

From: FONOM Office/ Bureau de FONOM <fonom.info@gmail.com>
Sent: Wednesday, July 19, 2023 11:24 AM
Subject: FONOM's Housing Resolution - Seeking Support
Attachments: Municipality Version of Housing Resolution.pdf; Email for FONOM Housing Resolution.pdf

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the contents to be safe.

Good morning

PLEASE SHARE THIS EMAIL WITH YOUR COUNCIL

A need for affordable housing and support for people at risk of homelessness impacts every community across Ontario. Many Councils have supported previous housing Resolutions, seeking help to address the challenges seen in our communities. For several years, FONOM has heard Minister Steve Clark comment about Ontario needing a better deal from the Federal Government. Below is a part of Minister Clark's speech at the 2022 AMO Conference.

"Ontario is currently being underfunded by approximately \$490 million for housing and homelessness over the term of the National Housing Strategy based on the province's level of Core Housing Need, which is the highest in the country." Also, stated, "We need our municipal partners to stand shoulder-to-shoulder with us and urge the federal government to pay its fair share, so we can continue working together to deliver support and resources to vulnerable populations."

FONOM is non-partisan, but the Board believes supporting more funding to address Ontario's Housing challenges should be supported! Therefore, the Board has written and Supported the attached Resolution, and they firmly ask for your consideration and support at your Councils. The Resolution is lengthy, but it speaks to the data, the current funding, and what should be changed to help Ontario achieve better.

Thanks you

Danny Whalen

President of FONOM

PS: Attached in the second document are the email addresses mentioned in the last paragraph of the Resolution. Also, a Word Version of the Resolution will be available upon request.

Talk soon, Mac

Mac Bain
Executive Director
The Federation of Northern Ontario Municipalities
615 Hardy Street North Bay, ON, P1B 8S2
Ph. 705-498-9510



WHEREAS the Federal and Provincial Governments need to support their most vulnerable households, the ones who are or are at risk of becoming homeless. Overall, housing and services for low-income, vulnerable, or marginalized people should be a primary consideration moving forward so we help those who need it the most.

WHEREAS the _____ Community _____ understands every community across Ontario is impacted by a need for affordable housing and support for people at risk of homelessness. Municipal governments are working in collaboration with all orders of government to invest in permanent solutions to the housing and homelessness crisis in Ontario.

WHEREAS the _____ Community _____ understands that the Federal **National Housing Strategy** allocation formula to provinces and territories for jointly funded housing initiatives, roughly follows their share of the national population. This approach leaves Ontario underfunded because, as per the 2021 Census figures, the number of Ontario households in **Community Housing Network** as a share of the national total is 44.1 percent, which is well above the provincial share of the national population at 38.5 percent. This is also by far the highest share of national **Community Housing Network** relative to every other province and territories.

WHEREAS receiving a by-population allocation from the federal government hampers Ontario's ability to reach more of those households in need that require assistance with housing.

WHEREAS the lack of ongoing federal operating funding for **National Housing Strategy** initiatives leads to significant underfunding for subsidized housing projects and can undermine the physical and financial viability of the community housing stock.

WHEREAS a similar situation occurs with federal homelessness funding to Ontario through **Reaching Home**, where the share allocated to Ontario is also below the provincial share of **Community Housing Network** nationally.

WHEREAS there is an inequitable distribution of **Reaching Home** funding in Ontario as only 25 of 47 Service Managers have designated communities receiving funding under the program, despite the prevalence of need across the entire Province.

WHEREAS _____ Community _____ understand the federal government takes the position that its role is to provide capital funding while Provinces and Territories are to fund operating expenses, but this approach does not create an equitable sharing of the burden of funding long-term operating costs, which continue for the life of a project.

WHEREAS taken altogether, the underfunding to Ontario for housing and homelessness relative to its share of national **Canadian Housing Network** amounts to approximately \$480 million over the term of the Federal **National Housing Strategy**.

WHEREAS the federal government previously provided leadership in ensuring the long-term financial and physical viability of the social housing stock under the **Social Housing Agreement** for several decades through federal social housing operating agreements that provided funding for both mortgages and operating costs.

WHEREAS without some flexibility on the part of the federal government, Ontario and its municipalities will be poorly positioned to take advantage of this funding, and this will turn into a significant missed opportunity, leading to a further deterioration in the long-term physical and financial sustainability of the community housing stock.

THEREFORE, BE IT RESOLVED, _____ Community _____ also supports the provincial ask for federal operating funding for **National Housing Strategy** initiatives.

THEREFORE, BE IT RESOLVED would appreciate the federal effort to repurpose this funding quickly from the main **National Housing Co-Investment Fund** program line, Service Managers across the province have indicated their challenges with meeting the terms of the federal proposal, particularly as they relate to cost matching and meeting the requirements for greenhouse gas emissions, energy efficiency and accessibility.

THEREFORE, BE IT RESOLVED that _____ Community _____ would like need-driven indicators incorporated into the funding allocation formulas for all federal programs.

THEREFORE, BE IT RESOLVED that FONOM appreciates the federal government's commitment to end chronic homelessness and wishes this to be inclusive across all areas of our province by expanding Reaching Home funding to all Service Managers.

THEREFORE, BE IT RESOLVED, FONOM also supports the provincial position in relation to the provinces and territories **Repair Fund** under the **National Housing Co-Investment Fund**

THEREFORE, BE IT RESOLVED, FONOM supports the Province of Ontario position on the application-based \$4 billion federal **Housing Accelerator Fund**. We wish to emphasize the importance of providing municipalities with maximum support in preparing applications to the HAF, understanding that some rural and northern municipalities may face capacity challenges in applying to this program on the anticipated tight timelines.

THEREFORE, BE IT RESOLVED, _____ Community _____ wish to request that **Canadian Mortgage and Housing Corporation** consider actions taken by municipalities under the province's **Housing Supply Action Plans** into account when assessing municipal applications, recognizing that these initiatives have the potential to significantly increase the supply of housing in our communities.

THEREFORE, BE IT RESOLVED, _____ Community _____ believes the lack of ongoing federal operating funding for **National Housing Strategy** initiatives leads to significant underfunding for subsidized housing projects and can undermine the physical and financial viability of the community housing stock.

THEREFORE, BE IT RESOLVED, _____ Community _____ believe the federal government should heed the precedent of the **Social Housing Agreement** and recommit itself to funding operating costs that often stretch out over decades for the lifetime of a housing project. As an example, the **Rapid Housing Initiative's** 20-year affordability requirement and lack of federal operating dollars will very likely result in housing providers asking Service Managers and the provincial government to fund operating expenses to ensure the long-term affordability of units given housing providers' limited revenue-raising capacity.

THEREFORE, BE IT RESOLVED This lack of ongoing federal operating funding for **National Housing Strategy** initiatives leads to significant underfunding for subsidized housing projects and can undermine the physical and financial viability of the community housing stock.

THEREFORE, BE IT RESOLVED, _____ Community _____ urges the Federal Government provide additional funding for Ontario so that we can deal with our shortages of safe and affordable housing and at the same time build safer and healthier communities for all our residents.

FURTHER IT BE RESOLVED THAT a Copy of the Resolution be forward to the individuals listed below for consideration and support, Prime Minister Trudeau, Minister Ahmed Hussen, _____ Your Federal Member _____, Premier Ford, Minister Clark, __your _____ Member of Provincial Legislation, Leaders of the Federal and Provincial Opposition Parties, the Association of Municipalities of Ontario (AMO), and the Federation of Northern Ontario Municipalities.

"Justin.Trudeau@parl.gc.ca" <Justin.Trudeau@parl.gc.ca>,
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